

BUSINESS  
CHALLENGE

## Traditional Training Life-cycle Support

A unified Combatant Command needed support in managing the full life-cycle of training, and in delivering operationally relevant training for every phase of the intelligence cycle.

HOW DEEPMILE  
HELPED

DeepMile supported the agency in designing, developing, implementing, and optimizing a broad range of training and development solutions and services.

DeepMile supported this organization by:

- Managing the training needs analysis and requirements process.
- Applying Instructional Systems Design principles to the design and development of learning events and professional programs.
- Developing and modifying curriculums to meet requirements.
- Providing Learning Management System administrative functions to manage offerings.
- Automating training metrics and reports.
- Surveying and analyzing the effectiveness of training and professional development offerings using the principles of the Kirkpatrick Model.
- Scheduling, coordinating, and managing Mobile Training Teams (MTTs) and other instructor-led learning events.
- Ensuring training records and reports are maintained.
- Designing, developing, implementing, and evaluating Leadership Development programs.
- Using online survey capabilities to create, conduct, and analyze the results of a skill gap analysis and identify opportunities that address skill deficiencies.
- Ensuring training costs and expenditures were within budget.
- Delivering strategic communications and marketing campaigns.
- Managing SharePoint Training Portals on 3 different systems.
- Identifying and implementing process and course improvements.

DeepMile's support enabled the organization to improve its return on investment in training and professional development; deploy innovative, creative, and efficient training practices, processes, and products; and be more operationally effective.